



At Pontem Software, we achieve our mission in two ways...


Pontem provides clients both large and small with full featured software that is easy to learn and use, performs well in demanding environments, and is optimized to work with the latest technology.

Couple great products with tech support from knowledgeable people who care?... It's a winning combination!

30 Years of Software Excellence

Our company was founded in 1979 and our corporate name is Resource Information Associates. Over the past 30 years we have served our clients by developing several lines of software. Pontem is the trademark name we've given to our newest, most advanced line of software products. Since its introduction, we've come to be known simply as 'Pontem Software'.

Property Tax Administration

-  **Patriot AssessPro**
- Tax Administration
- Delinquent Tax
- Online Parcel Search
- GIS Mapping
- Image/Document Management
- **and much more!**

A great choice that works with a variety of appraisal systems.

Fund Accounting

- **General Ledger**
- **Accounts Payable**
- **Payroll**
- **Cash Receipts**

Pontem's fund accounting programs are scalable with a tiered pricing structure, putting great software within reach... at a fraction of the competition's prices.

Cemetery Management

- **Data Manager**
- **GIS & Basic Mapping**
- **Image/Document Management**
- **Online Burial Search**

Just right for cemeteries both large and small. Pontem is used by private, religious, not-for-profit, and local government cemeteries from coast to coast.

The Best Technical Support in the Industry

We are in the business of helping you get the most out of your software. We take care of our customers and are committed to providing everything you need to ensure success. All product updates, including new releases, *unlimited* remote training, and support are included in the Pontem Support and Service Plan.

Pontem provides several ways for clients to obtain assistance with their software applications.

With Pontem's **Online Training and Support Center** you're one click away from online tutorial videos, answers to frequently asked questions, initiating a support request to our HelpDesk specialists, and more.

Should you prefer to speak directly with a support specialist, you can call our toll free HelpDesk any time during regular business hours (8:00am - 5:00pm est). 24 hour emergency phone support is also available.

"You really don't know how much I appreciate you!!! Believe me, your tech support is second to none! I have been dealing with tech support in this industry for over 15 years and have come to realize just how lucky I am to be working with Pontem."

*Sharon Z,
Assessor CMAE3, Kalkaska County, MI*



Pontem offers you a complete solution. Call Today!

For more information about the Pontem products, visit <http://www.pontem.com> or call our sales department at 888.742.2378.

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